

## Can I get no-cost internet during the COVID-19 outbreak?

You can get no-cost, in-home internet for up to two months during the new coronavirus (COVID-19) outbreak if you qualify for certain low-income internet programs or have a student living in your household. Here's a list of the internet providers offering limited, no-cost internet services during the outbreak.

Provider	Service	Who qualifies	Offer	How to get it
Altice USA	Internet up to 30 Mbps	New customers with K–12 or college students in household	No cost for first 60 days	<a href="https://www.alticeusa.com/news/articles/feature/corporate/altice-usa-brings-free-broadband-k-12-and-college-students-during-coronavirus-pandemic">https://www.alticeusa.com/news/articles/feature/corporate/altice-usa-brings-free-broadband-k-12-and-college-students-during-coronavirus-pandemic</a> 1-866-200-9522 to enroll in Optimum region 1-888-633-0030 to enroll in Suddenlink region
<u>Charter Spectrum</u>	Internet up to 100 Mbps and no installation fees	New customers with K–12 or college students in household	No cost for first 60 days	<a href="https://www.spectrum.net/support/internet/coronavirus-internet-offer-students/">https://www.spectrum.net/support/internet/coronavirus-internet-offer-students/</a> <u>1-844-488-8395</u>
<u>Comcast Xfinity</u>	Internet Essentials package with speeds up to 25 Mbps	New Xfinity customers who are eligible to public assistance programs	No cost for first 60 days (\$9.95/mo. after)	<a href="https://www.internetessentials.com/">https://www.internetessentials.com/</a> 1-855-765-6995
<u>Cox</u>	Internet up to 15 Mbps through Connect2Compete program	New Cox customers with at least one K–12 student in household who qualifies for public assistance programs	No cost for first 60 days  (\$9.95/mo. after)	<a href="https://www.cox.com/residential/internet/connect2compete/covid-19-response.html">https://www.cox.com/residential/internet/connect2compete/covid-19-response.html</a>  1 -800- 234-3993

*Data effective 3/18/20. Not all offers available in all areas. Prices and packages are subject to change.*

Every internet provider that has signed the [Keep Americans Connected Pledge](#) has also opened up their Wi-Fi hotspots for free public use.

## AT&T

- Offering unlimited internet data and internet access for limited income households at \$10 a month through the "Access from AT&T" program.
- For the next 60 days, will not terminate service for any wireless, home phone, or broadband residential or small bus customer due to inability to pay
- Will also waive late payment fees
- Public Wi-Fi hotspots open for anyone who needs them.
- For more information click [HERE](#).

## Charter Spectrum Free WiFi

- Free spectrum broadband and Wi-Fi access for 60 days to households with K-12 or college students who don't have a Spectrum broadband subscription. Call 1-844-488-8395 to enroll
- Installation fees will be waived for new student households within the Charter network territory.
- Open WiFi hotspots
- For more information click [HERE](#)

## Comcast Xfinity Free WiFi

- Internet Essentials, their broadband adoption program, is [free to new low-income customers for 60 days](#)
- Data plans will be paused for 60 days, which will give all customers unlimited data for no additional charge
- No late disconnects or late fees for those who contact the company about not being able to pay their bill
- For more information click [HERE](#)

## Sprint

- Won't terminate service if customers are unable to pay
- Waive late fees
- Customers with international long-distance plans will get complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3
- Customers with metered data plans will have unlimited data per month for 60 days at no extra cost
- Customers will get an extra 20GB of mobile hotspot data per month for 60 days
- Coming soon: Customers with mobile hotspot-capable handsets without a hotspot will get 20GB per month for 60 days at no extra cost.
- For more information click [HERE](#)

**T-Mobile**

- Work with Lifeline partners to get customers extra free data up to 5GB per month over the next two months
- All current T-Mobile and Metro by T-Mobile customers who have data plans will have unlimited smartphone data, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will get an additional 20GB of mobile hotspots/tethering service for the next 60 days. This feature coming soon.
- For more information click [HERE](#)

**Verizon Free WiFi**

- Tripling data allowance for Verizon Innovative Learning schools
- Will not terminate service to any residential or small business customers because of their inability to pay bills
- Waiving late fees
- For more information click [HERE](#)